

COUNTY OF COLUSA
HEALTH AND HUMAN SERVICES

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Elizabeth Kelly
Director



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HUMAN SERVICES DIVISION

Children's Services: (530) 458-0280
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Public Guardian: (530) 458-0280
Veterans Service Office: (530) 458-0388
Fraud Prevention: (530) 458-0279

HEALTH SERVICES DIVISION

Public Health/Nursing: (530) 458-0380
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FOR IMMEDIATE RELEASE

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Medi-Cal Beneficiaries Encouraged to Prepare for Renewal Process

(COLUSA, CA) **March 27, 2023** – Beginning June 2023, the California Department of Health Care Services (DHCS) will begin the Medi-Cal Redetermination process through its county partners. This process, which was suspended during the COVID-19 (Coronavirus) pandemic, is the manner by which individuals and families receive renewal of their Medi-Cal benefits. Colusa County Health and Human Services has initiated this process, and will begin contacting Medi-Cal beneficiaries in April 2023 (for June 2023 renewal dates).

“Given the lapse in the Medi-Cal Redetermination process over the past several years, we anticipate a number of beneficiaries being asked to complete a renewal form this year,” said Elizabeth Kelly, Director of Colusa County Health and Human Services. *“We urge beneficiaries to take the steps to prepare for this process to ensure a smooth renewal, or identify eligibility issues early.”*

In advance of this annual renewal process, Medi-Cal beneficiaries are encouraged to visit the BenefitsCal website (benefitscal.com) to identify specific renewal dates, and prepare for the Medi-Cal redetermination process.

Steps to Prepare

1. **Update Your Information:** Log into your [BenefitsCal](https://benefitscal.com) account to make sure Medi-Cal has your current address, phone number, and email address.
2. **Sign Up for Updates:** Get general updates about what is happening with Medi-Cal renewals by signing up for email and SMS text messages.
3. **Check Your Mailbox:** Colusa County will be mailing you a packet with information about your Medi-Cal eligibility. You may need to complete a renewal form.

Individuals and families needing additional assistance navigating the Medi-Cal Redetermination process can contact Ampla Health at amplahealth.org/(530) 821-8082, or connect with the Arbuckle Family Action Center at afackids.org/(530) 476-0822, or the Williams Family Action Center at wfackids.org/(530) 473-4311. Health and Human Services subcontracts with both entities to provide Medi-Cal beneficiaries with one-on-one assistance during the redetermination process.

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